

Competences for Government Pharmacists (from the Medicines and Healthcare products Regulatory Agency)

Competency area	Competences within the area
Go1 Sound decision making and problem solving	Go1a Giving informed and accurate pharmaceutical advice Go1b Making sound reasoned decisions based on information from a range of sources Go1c Giving good quality advice when representing the Agency/Division/Department, in line with current departmental/Agency policy
Go2 Assuring the provision of good quality medicinal and healthcare products	Go2a Setting and ensuring adherence to directives, regulations and policy Go2b Setting and ensuring appropriate standards of safety, quality and efficacy Go2c Setting and ensuring standards for manufacturing, distribution, storage and use Go2d Undertaking effective monitoring and evaluation for post marketing surveillance Go2e Ensuring the procurement of adequate and appropriate products Go2f Ensuring the appropriateness of policy relating to pharmacy services
Go3 Applying information effectively and efficiently	Go3a Using pharmaceutical, medical and general information, and information systems Go3b Using and evaluating reference sources in support of government pharmaceutical services Go3c Using data and information from laboratory, clinical and manufacturing sources Go3d Understanding the uses and limitations of information technology Go3e Taking account of government policy and issues
Go4 Contributing to patients' good health	Go4a Implementing and supporting policy on health education

Go5 Being aware of issues affecting pharmacy and pharmacists	Go5a Being aware of legal and ethical requirements and considerations Go5b Being aware of political, economic and managerial aspects of healthcare Go5c Being aware of RPSGB Policies
Go6 Managing effectively and efficiently	Go6a Working according to NHS systems Go6b Managing time and resources Go6c Training and developing staff Go6d Participating in professional audit Go6e Undertaking personal development and managing change
Go7 Having effective interpersonal skills with all stakeholders	Go7a Communicating: verbal, non-verbal and written Go7b Influencing and persuading Go7c Counselling Go7d Negotiating